



Sandwell Community Information & Participation Service

Happy New Year



SCIPS wishes all of our members a very happy new year and hopes that 2024 will bring some measure of success to us all.

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Date for your diary.

SCIPS
Next General Meeting
23rd January 2024

*See page 2 for details of
speakers*



General Meeting



23rd January 2024

We look forward to seeing you all at our general meeting.

WHERE: NMC building

WHEN: TUESDAY 23rd January 2024

WHAT TIME: 10:30am - 12:30pm

Speakers include:

Jan Macmillan, SCIPS CEO.

Jan will update members on the new Consumer Standards in Social Housing, due to come into effect in April.



Sue Smith, Hamstead Village TRA

Delroy Thomas of St Albans Community Association

Chris Ogidi, one of our Digital Champions

A TRA / Digi-comm legacy success story.

Setting up an Internet Cafe at Hamstead House in West Bromwich from beginning to end



New Digi-comm Courses for 2024!

In January we will commence the first two of our 2024 Digi-comm basic training courses on how to get online at two new venues.

The short courses are designed to help you to:

Set up an email account

Access online local services

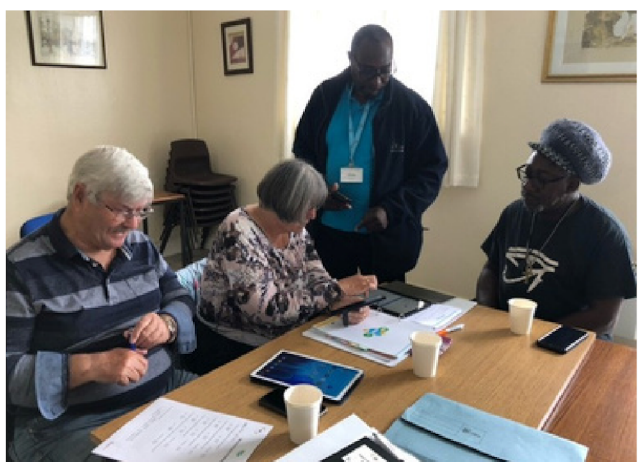
Staying safe online and more

The new venues are:

**Addenbrooke Court in Cradley Heath and
Farley Park Lodge in Great Bridge.**

With our partners, St Albans Community Association we aim to make these sessions friendly and fun, the course is designed for the complete beginner - we even provide you with a Samsung tablet to borrow for the duration of the course.

If you are interested in joining the sessions please contact Dean or Sarah on 0121 544 1230 for more information



Meet the Housing Ombudsman Event

If you are a Sandwell tenant or leaseholder living in a council or housing association property, find out more about the Housing Ombudsman and how they can help you.

Date and time
Monday 22 January 2024
1pm-2pm

Location
Council Chambers
Sandwell Council House
Freeth Street
Oldbury
B69 3DB

Richard Blakeway, the Housing Ombudsman for England, will be speaking at this event. You will have the chance to ask Richard questions on all aspects of the Housing Ombudsman service.

The Housing Ombudsman is a government organisation which can help if you have a complaint that you don't think has been dealt with well by your housing provider, or if you're unhappy with the outcome.

There are 75 spaces in the Chambers. If you'd like to meet the Ombudsman, you will need to book a ticket via Eventbrite. A link to the booking page can be found at

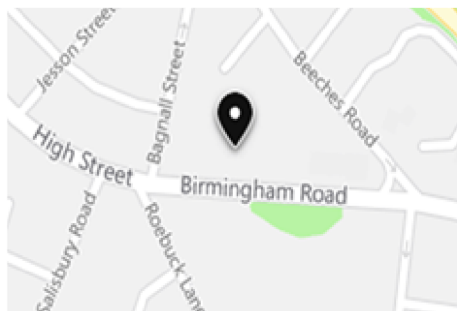
www.sandwell.gov.uk/housing/meet-housing-ombudsman-event

Sandwell Community Information & Participation Service



NMC Venue
37-47 Birmingham Road
West Bromwich
B70 6PY

SatNav postcode - B70 6QE
Facebook - @SandwellCIPS
You Tube - @scipsb70



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If you would like to find out more about us visit our website

www.scips.org.uk