



Sandwell Community Information & Participation Service

SCIPS General Meeting

WEDNESDAY 26th March 2025

10.30 am (refreshments provided)

Save
the
date



SPEAKER

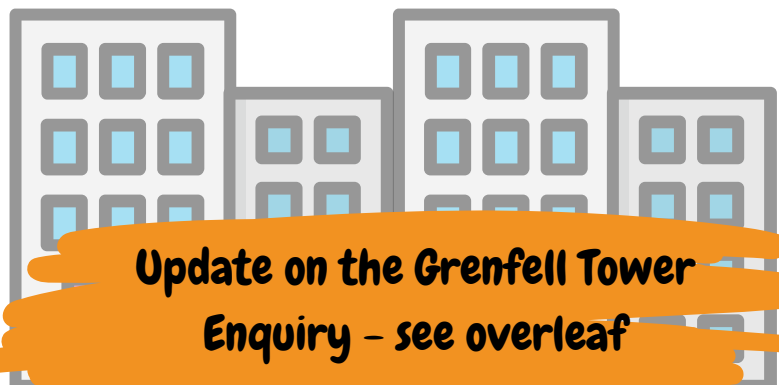
**Ryan Davies – Systems & Callout Manager
Sandwell Council (Housing Services)**

As part of Sandwell Council’s review of its online and telephone repairs services, Ryan Davis, will be coming along to seek the views of members on new scripts that have been developed alongside accessible formats.

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Ryan and his team wish to seek the views of members to influence the wording used (scripts) when you either log a repair online, call the call centre or have accessibility needs.



Update on the Grenfell Tower Enquiry – see overleaf

NEWS NEWS NEWS NEWS NEWS

The Government responds in full to the Grenfell Tower Enquiry, setting out tough new reforms to fix building safety and strengthen accountability (26.2.2025)

The Tenant Participation Advisory & Advisory Service (TPAS) responded saying The first responsibility of a landlord is to make sure that tenants' homes are safe and in good repair. Therefore, we welcome the announcements from the government concerning the findings of the Grenfell enquiry and particular in relation to building safety.



Yesterday (26th February) the government has accepted the findings in the Grenfell Tower Inquiry's final report and sets out its plans to act on all 58 recommendations. Chair of Tpas Alison Inman said: "We are pleased to see that the government are strengthening tenant rights and backing that up with dedicated resources to empower tenant engagement. We hope that a strong regulator backed by legislation will ensure the basic right to be safe and secure in your home. Tpas believes this announcement is a positive step for both tenants and landlords. We must never again let tragedy lead us into action but instead we should be led by our dedication to working in partnership to provide safe and secure homes for all."

For further information see

<https://www.gov.uk/government/publications/grenfell-tower-inquiry-phase-2-report-government-response/grenfell-tower-inquiry-phase-2-report-government-response.html>



Digi-Saver Cost of Living Pilot



The Digi-Comm project has now been delivering basic online skills for 5 years, as the world changes and the cost of living affects more of our communities everyday, the project is piloting a new course

Digi-Saver



Digi-Saver will be delivered for the first time at **Friar Park Millennium Centre**. Sessions will commence on **Tuesday 18th March 2025**. There may be one or two places still available - please contact Dean on 0121 544 1230 if you are interested.

Save
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Sandwell Council Tenant and Leaseholder Conference 2025

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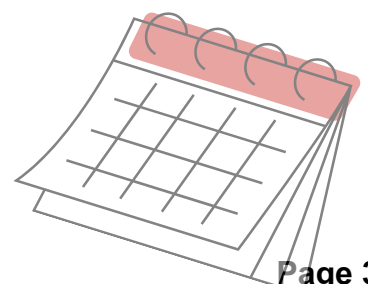
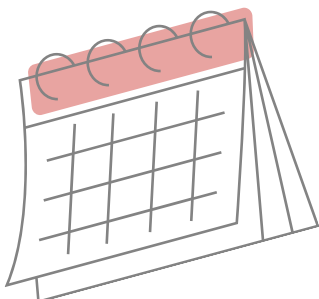
This year's conference for tenants and leaseholders will be taking place on

Saturday 5 July.

At last year's event, council tenants came together to hear from guest speakers, participate in workshops and share their experiences as Sandwell residents.

We would like to hear what topics you want discussed at this year's event and let us know if you will be attending by emailing tenant_conference@sandwell.gov.uk

Once we have taken your feedback onboard, we will then be able to update you with details of the event including times, locations, workshops and guest speakers.



SCIPS Website - 'members only' area

Reminder! →

At our AGM we shared details of our revised membership offer that we have been working on during 2024 and launched a new 'members only' area of our website that pulls together lots of information that you have told us you would like.

This includes; fact sheets detailing chairperson, treasurer and secretary basics, public liability, risk assessments, health & safety, safeguarding, and equality and diversity. We will continue to add content as time goes by.

Are you a Member of SCIPS? If not

JOIN US

To gain access to the members only area you must already be a member of SCIPS.

Members can apply for access as follows :

- 1 Visit our website www.scips.org.uk
2. Click on 'Members Area' at the top of the page.
3. Click on 'Don't have an account?' underneath the log-in section.
4. Complete the registration form that appears and click 'Register'
5. Go to your emails, open the one from us, and click the blue link to confirm you are trying to apply for access to the members area.
6. Wait for SCIPS to approve your request. This will only happen in work hours (you will get an email confirming we have done this).

SIGN IN

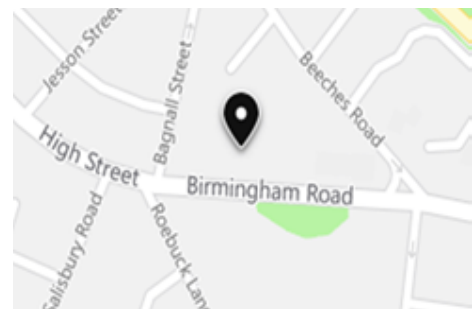
Login and enjoy!

Sandwell Community Information & Participation Service



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SCIPS is a registered charity no 1097702.

If you would like to find out more about us visit our website
www.scips.org.uk

Funded by
Sandwell Council